

Quality Demands for Suppliers

Environmentally friendly shopping

When purchasing supplies and consumable materials and technical products, the following criteria: - take into account the extent possible - in case of doubt, a demand made with the safety officer:

- Hazard freedom / poverty
- Package selection
- Take-back obligations of suppliers
- Resources and energy

The topical security data sheet is requested from the supplier danger materials after the danger material order. The receipt of goods passes on the detailed security data sheets to the security expert which is responsible for the production and actualisation of the company instructions.

Foreign companies (construction companies, repair companies, installation companies and servicing companies) are included in security standards and environmental standards. With placing of order it is pointed out to environmental regulations and security regulations. The "factory regulations for foreign companies" are a component of the order or agency. Before the beginning of the activities on the company area foreign companies are sent by the security expert in the relevant environment and security aspects.

Demands on the measuring and test equipment

The Supplier must comply with the requirements in DIN EN ISO 9001, section 7.6 "Control of inspection, measuring and test equipment" and to provide evidence, on request.

Information and Documentation

If it becomes apparent that agreements reached on aspects such as quality characteristics, delivery dates or delivery quantities cannot be observed, the Supplier shall inform SW accordingly without delay.

Agreements on Product and Process

No products may be delivered to SW that do not correspond to the latest drawing revision.

Because where there are no demanded test signs on the drawing, the following definition is valid:

Form and position tolerances of less than 0.05 mm must be documented in writing for all products. Demanded product specifications (hardening, annealing, etc.) must be documented by a written record based on an appropriate standard.

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Tolerance deviations must be clarified in exceptional cases with the Engineering department at SW and documented on the measurement protocols with the following information: Names of both discussion partners, date and agreed tolerance deviation.

DEVIATIONS FROM THIS MUST BE REPORTED TO DEPT. QS-WE BEFORE DELIVERY TO SW.

Marking and Traceability of Products

In the event of quality deviations, the Supplier analyses the causes, initiates improvement measures and monitors their effectiveness. The Supplier undertakes to ensure the traceability of the products supplied. The products and measurement protocols must be identically and consecutively numbered. A company stamp should be applied, if possible.

Delivery and Incoming Goods Inspection

The Suppliers delivers the products in suitable transport containers in order to prevent damage and deteriorations in quality (e.g. soiling or corrosion).

Complains and Remedial Measures

If faults are discovered by SW, the Supplier shall be notified in an appropriate manner without delay. An agreed quantity of the products shall be returned to the Supplier who shall notify SW as quickly as possible of the cause of the deviation, fault remedial and preventive measures initiated and their effectiveness.

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